

Using the Cuyahoga County Diversion Center



ENCOUNTER individual with a mental health or substance use issue, who is non-violent and interested in voluntary behavioral health treatment.



CALL the 24-Hour Help Line: **216-623-6888** (don't hang up when you get a recording).

- Answer questions from FrontLine staff about the situation and the individual.
- Call taker will complete a screening.
- If eligible, FrontLine will notify the Diversion Center. Not eligible - other options will be provided.



TRANSPORT individual to the Diversion Center (1804 East 55th Street in Cleveland) and complete a short intake process.

24-Hour Help Line for public safety personnel:

FrontLine Service may suggest drop-off at these locations:

Cuyahoga County Diversion Center

1804 E. 55th St., Cleveland

Crisis Stabilization Unit

8315 Detroit Ave., Cleveland

St. Vincent's Psychiatric ED

2351 East 22nd St., Cleveland



Cuyahoga County
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